



RENTAL POLICIES

Down Payment

A down payment of \$250 is required to book a reservation on ALL RV Rentals. Rentals are charged per night, and are subject to NV Sales Tax. The Down Payment will be deducted from your total Rental Cost, and the remainder will be due upon signing documents the day of your departure. We do accept Personal Checks, however, Western Skies RV will need to receive it 14 days prior to your pick up date.

Cancellation Policy

If you cancel your reservation 30 days prior to your departure date, Western Skies RV will refund your Down Payment of \$250, less a \$50 Cancellation Fee. If you cancel your reservation within the 30 days of your departure date, no refund will be issued.

Prep Fee

A one-time Prep Fee is charged, in addition to your nightly rental rate. The fee is \$69 and is required with every rental. This fee includes full propane tanks, full fresh water tanks, toilet chemical and toilet paper upon your departure.

Security Deposit

A \$500 Security Deposit is required for each RV Rental and must be on a Major Credit Card. Every effort will be made to ensure that your Security Deposit is refunded within 10 Business Days after your return date. Damage or Additional Charges could delay the refund of your Security Deposit. The following charges, mileage and sales tax in excess of that estimated, and the cost of repairs for damages deemed to be the customer's responsibility, will be deducted from the Security Deposit. If Damages and Additional Charges exceed the Security Deposit Amount, the remaining balance will be charged on the Renter's Credit Card kept on file.

Cleaning & Additional Charges

Cleaning - We do not charge for cleaning up front, however, we expect the unit to be returned in "re-rentable" condition. This means, the interior should be cleaned and we should receive it back the way you picked it up. Don't worry about the exterior, we will take care of that. Anything aside from "Normal Interior Cleaning" is charged at \$75 per hour and will be deducted from your Security Deposit. Do not use abrasive cleaners like AJAX or Soft Scrub on the interior as it will scratch and damage the inside.

Attention Fishermen! DO NOT PUT FISH IN THE FRIDGE OR FREEZER! The smell does not leave and you will be charged for additional cleaning!

Smoking - We absolutely do not allow smoking of any kind in our Rental Units. The Unit must be returned odor free from any kind of smoke (including campfire smell) or an additional \$500 Deep Clean Fee will be charged to get rid of the odor.

Invisible Dog - We know that dogs are a part of the family and should be taken on Camping Trips, so we have put in place an "Invisible Dog Policy." If you would like to bring your dog, it's \$20 per night, per dog. The Unit must be returned as if the dog were *invisible*. Additional Cleaning necessary due to a dog or damage from a dog will be charged accordingly, and deducted from your Security Deposit. Please refer to our Pet Addendum for full details.

Dumping - The Unit must be returned with the Black and Grey Water Tanks fully drained or a dump fee of \$75 will be deducted from the Security Deposit.

Late Fee – If you are late an additional \$250 LATE FEE will be charged per hour that you are late! Please be considerate and conscious of your time. Being late could affect another family’s vacation. Our Business is run a lot like a hotel, people checking in and checking out. Pick-up Times are between 1-4 pm (if we can get you in to pick it up earlier, we will!) and drop off is before 11 am on the day of your return.

Optional Fees, Deposits & Accessories

- **Delivery, Setup & Orientation Available:** \$250 including 1st 50 Miles Free. Additional Miles Roundtrip charged at \$2 per mile. Mileage is calculated on a round trip basis.
- **Invisible Dog Policy:** \$20 per night, per dog. Damage or Additional Cleaning because of your dog will be charged accordingly.
- **Awning Deposit (Refundable):** if you’d like to use the Awning a \$250 Deposit is required. This deposit is refundable as long as there is no damage to the awning.
- **House Keeping Kits are Available for Rent:** \$100 for settings for 4. Includes Bedding, Towels, Dishes, Silverware, Cups, Pots & Pans, Etc.

Other Important Information

Renter must be at least 25 years old. Reservation Application, Driver’s License and Credit Card must be all in the same name. This is the responsible party and renter. You may add up to two additional drivers for \$25 per person, but they must have valid insurance, a valid driver’s license and be at least 25 years old.

PLEASE NOTE: We reserve the right to switch your unit at any time. All vehicles are subject to sale and we cannot guarantee a specific vehicle will be available. You will be guaranteed a vehicle of our choosing which most closely resembles what you reserved, per availability. If this happens, you will be notified.

Insurance Coverage

Towable Units: The liability coverage from your auto policy will automatically extend to the trailer from the tow vehicle while it is attached. Proof of insurance is required before departure. Western Skies RV provides full coverage (Liability, Comprehensive & Collision) when the unit is disconnected from the tow vehicle, with a \$1,000 Deductible. YOU ARE RESPONSIBLE FOR THE \$1,000 DEDUCTIBLE. If you are not comfortable with our deductible, you may obtain a temporary binder of insurance to fully cover the trailer through your automobile insurance company.

By Signing Below I am acknowledging that I have read and understand Western Skies RV Policies.

Renter’s Signature

Date

Rental Agent’s Signature

Date