

WESTERN SKIES RV RENTAL APPLICATION



First Name	Last Name	Street, City, State, Zip Code		
DOB	Phone Number	Mobile Number	Email Address	Total # of People
Destination (City & State)	Model Requested	Pick-up Date (1-4 PM)	Return Date (Before 11 AM)	# of Nights
Clean Driving Record? Have you had any Traffic Violation, At-fault Accidents or Major Violations (Reckless Driving, DUI, etc.) within the past three (3) years? <input type="checkbox"/> Yes <input type="checkbox"/> No IF YES, PLEASE EXPLAIN				
Additional Requests or Comments:				

IMPORTANT RENTAL INFORMATION AND CONDITIONS

DOWN PAYMENTS, DEPOSIT AND CANCELLATION POLICY(S)

A \$250 down payment is required to reserve the trailer (all \$250 will apply toward your rental charges). For rentals booked/reserved within seven (7) days of departure, payment will be collected in full. All rental charges are paid in advance or on the day of rental. Western Skies RV accepts cash, Cashier’s Checks, Visa, MasterCard, American Express and Discover. **Company or personal checks are accepted but must be received 14 days in advance of your departure date.** In addition to all rental charges, you will be required to leave a refundable security deposit of \$500. If you would like an awning, it's no additional rental cost, but requires an additional \$250 security/damage deposit. We also will require a signed credit card imprint voucher for **ALL** rentals.

If your reservation is cancelled 30 days prior to your departure date, Western Skies RV will refund it to you, less a \$125 cancellation charge. **If you cancel within 30 days of your departure date, do not show up for pick-up, or are unable to comply with our requirements for your tow vehicle at departure, NO REFUND will be given.**

SECURITY/DAMAGE DEPOSIT

A refundable \$500 security deposit is required to cover any damage or additional charges incurred. Every effort will be made to ensure that your security deposit is refunded within 10 business days of your return date. (Damage or additional charges could delay the refund of this deposit.) It will be in the form of a credit to your credit card. You will be sent a final recap form and a copy of your credit. The following charges - the cost of repairs for any damage deemed to be the customer’s responsibility or cleaning charges if applicable, the cost of fuel and our time to refill it if the generator is not returned filled, or the fee for evacuating the septic tanks if not done by the Renter, etc., will be deducted from the security deposit. The remaining balance will be charged to the Renter’s credit card on file.

The unit must be returned with the interior clean and in “re-rentable” condition. If anything aside from “normal” interior cleaning is required by Western Skies RV, the Renter will be charged \$75 per hour. (and will be deducted from the security deposit). The unit must also be returned with the gray and black tanks drained, or a Dump Fee of \$75 will be

charged. The generator must be filled with gas or a \$25 fee plus, the cost of fuel, will deducted from the security deposit.

Smoking of any type inside the trailer is prohibited. The unit must also be returned odor free – and free of ANY TYPE OF SMOKE (including camp fire smell) or an additional fee for Deep Cleaning of \$500 will be charged.

Pets - While we allow a small dog for an additional fee (refer to our rental policies for details), any additional cleaning or repair of damage due to pets will be charged accordingly.

OTHER IMPORTANT CONDITIONS

- A. The person named on the **RESERVATION APPLICATION must be 25 years of age** and is the only person authorized to sign our rental agreement and receive an RV or tow an RV off our lot. Drivers must provide a valid Driver's License and Insurance card for the tow vehicle, and must also have a clean driving record. Additional drivers may be added, however, they must also complete the rental application, and credit card authorization as well as provide their license and insurance, etc., as a responsible party.
- B. Operation of appliances or equipment such as the refrigerator, generator, A/C and toilet cannot be guaranteed, and replacements may not be readily available. However, our Units are brand new and gently used, and this will make instances of these types of problems occurring less likely. Some useful tips to operating these appliances follows:
 - a) **Refrigerator** – Avoid 1) Frequent opening of the door, 2) Over-filling the compartments, 3) Food or other items blocking the vents, 4) Filling the compartments before it has had sufficient time to cool down. NOTE: The refrigerator needs to be on the propane setting of gas, and NOT auto. If it's on auto, it will pull the energy from the generator when it's on and possibly overload it.
 - b) **Generator** – Please pay close attention at the time of orientation on using the generator and avoid over-loading it which will shut it off. Most problems that occur with the generator are the result of operator error. FYI, as a rule of thumb, the generator will run on a filled tank for about 8-10 hours with the A/C running, and 15-20 without.
 - c) **Air Conditioner** - The Roof A/C of an RV may not cool as well in extremely hot weather and that is normal for these types of vehicles. The following circumstances in addition to hot weather conditions impact the functioning of the A/C 1) Turning it on after the RV is already hot inside, 2) Inadequate power to the unit, 3) Setting the temperature too low, causing the unit to freeze up. The normal operation of the air conditioners allows for only approximately 10-15 degrees of cooling below outside temps on hot days.
 - d) **Preventing Toilet Clogs & Odor** – The toilet is a major benefit of having an RV at the festival!! Putting anything down it besides the RV toilet paper we provide (and you can get more from our camp if you run out), or using an inadequate supply of water needed to carry the waste into the holding tank will result in a toilet clog. Please pay close attention during your RV Orientation and ask if you don't understand how to flush the toilet. We cannot repair or replace the toilet on-site. To reduce odors, put the chemical we provide down the toilet. If you return the RV with an over-filled toilet, we charge a \$250 sanitation fee and, if the toilet is damaged, Renter is responsible for the repair or replacement of it.
 - e) **CO2 Detector** – To avoid setting off this alarm, never use spray can products near it such as deodorant or sun screen.
 - f) **Blue Tooth** – There is no guarantee that every unit will be able to connect to your specific device so you can listen to music. Please see the manual located in your trailer for in instructions on how to connect. If you can't find that, you can Youtube it at: https://www.youtube.com/watch?v=UNiUf_hpzpl

- C. Western Skies RV reserves the right to substitute a trailer of equal or greater value at any time. All units are subject to sale and we cannot guarantee a specific unit will be available. You will be guaranteed a vehicle of our choosing that most closely resembles what you reserved, per availability. If this occurs, the Renter will be notified.
- D. NO refund for un-used days will be issued if you return OR vacate the RV prior to your scheduled return date.
- E. The rental trailer is not permitted into Mexico, Alaska or in areas where communications by phone or cellular phone is not available. Additionally, Travel is not allowed on unpaved roads. Travel on gravel roads is not allowed as the pebbles ding the body of the trailer.

INSURANCE COVERAGE:

Towable Units: The liability coverage from your auto policy will automatically extend to the trailer from the tow vehicle while it is attached. Proof of insurance is required before departure.

Western Skies RV provides full coverage (Liability, Comprehensive & Collision) when the unit is disconnected from the tow vehicle, with a \$1,000 Deductible. RENTER IS RESPONSIBLE FOR THE COST OF THESE REPAIRS IN FULL. **Inside damage is NOT covered, nor is damage caused by negligence or damage to the awning.** If you are not comfortable with our deductible, you may obtain a temporary binder of insurance to fully cover the trailer through your automobile insurance company.

PICK-UP AND RETURN INFORMATION

- It is important that the person whose name is on the rental application be in our office in person on the day of departure to sign the Rental Agreement.
- **No Sunday pick-ups or drop-offs.**
- **We will contact you prior to your departure date to schedule your rental pick-up or delivery.** For pick-ups here at Western Skies RV, **the vehicle will be available between 1:00 PM and 4:00 PM in the afternoon.** You will be given a personal orientation on operating the travel trailer. Be sure to allow enough time for finalizing paperwork and vehicle instruction. By scheduling our pick-ups, we can process your rental faster and get you on the road quickly to start enjoying your RV adventure! On busier days we may require group orientations to ensure departures occur in a timely manner.
- **Vehicles must be returned prior to 11:00 AM.** To maximize our short season, we often book units out the same day. Therefore, it is necessary for us to have as much time as possible to clean and safety check all rentals before they go back out on the road. Our business is a lot like a hotel operation; we have customers checking in and out on the same day and must allow time to prepare the units.

REQUIREMENTS AND SPECIFICATIONS FOR TOWING TRAILERS

All trailers require an Electronic Brake Controller in the tow vehicle. State law requires that any trailer over 1,500 lbs. have an electronic brake control in the tow vehicle. **You must have a 7-way Bargman wiring plug installed on your tow vehicle.** We do have Wireless Brake Controllers, Weight Distribution Hitches and other towing equipment available for rent if needed.

We cannot at the time of delivery install hitches or brake controllers on tow vehicles unless an appointment to do so had been previously arranged. You will need a Class 3 Receiver Hitch and a 2 5/16" ball installed on your tow vehicle. Weight Distribution Hitches may not be required, but are recommended for safety reasons. If you decide to rent a Weight Distribution Hitch from Western Skies RV, the 2 5/16" ball required to tow comes with it.

All tow vehicles must be in good running condition. You are responsible for determining the towing capacity of your tow vehicle. The tow vehicle's engine, transmission, suspension, steering, front end alignment, tire rating and tire condition, if not properly maintained, may affect your vehicle's ability to tow.

Your tow vehicle must be already to tow on the day of pick-up. Feel free to stop by and allow us to inspect the tow vehicle PRIOR to the day of pickup to ensure its readiness and verify that you have the correct wiring and brake control installed and an adequate hitch.

ADDITIONAL RENTAL EQUIPMENT AVAILABLE

- Prodigy Wireless Brake Controller: \$39**
- Equalizer Weight Distributing Hitch, + Sway Control: \$59**
- Quiet Yamaha Generator with Adapter: \$60 per day, or \$350 per week**

ADDITIONAL SERVICES/OPTIONS AVAILABLE:

- Delivery, Set-up & Pick-up (including an orientation to the unit) Service is available at a reasonable rate. For a quote of our rate (which varies depending upon the location and duration of the rental) please provide the address of your destination to the rental agent and a quote will be provided.**

- Special "local" rates:**

Delivery to local sites such as the Grand Sierra Resort or Sparks Marina, etc., is \$99.00. Delivery to Lake Tahoe is \$250.

ADDITIONAL RENTAL ITEMS AVAILABLE (CHECK ANY THAT APPLY)

	Item	Cost	Qty.
<input type="checkbox"/>	Bicycle	\$70	____ Men's ____ Women's
<input type="checkbox"/>	Bike Kit (basket/light/lock)	\$35	____
<input type="checkbox"/>	Linens Kit for 4 (bedding and towels)	\$75 for 4 \$30 Ea. additional person	____ ____
<input type="checkbox"/>	Dishes Kit for 4 (Pots, pans, cutlery and serving utensils)	\$75 for 4 \$30 Ea. additional person	____ ____
<input type="checkbox"/>	Disposable Dishes Kit (50 Paper Plates, bowls, hot and cold cup, forks, spoons, knives, napkins)	\$65	____
<input type="checkbox"/>	Key Lock Box	\$25	____
<input type="checkbox"/>	Extra Fuel (6 gallons)	\$35	____
<input type="checkbox"/>	Camp Chair	\$7	____
<input type="checkbox"/>	6 Foot Folding Table	\$20	____
<input type="checkbox"/>	Ice Chest	\$20	____
<input type="checkbox"/>	Coffee Maker	\$10	____

Please Note: If you do not see something you need on this list, please let us know and we will try to accommodate you. Also, if rented items are not returned in clean, working condition, a replacement fee will be deducted from the Security Deposit.

By signing this Agreement, you have read and agree with all the conditions herein, and all the information you have provided us is true and correct. You have read and understand that Western Skies RV may retain all or part of the

payments made in the event of a cancellation per the cancellation policy herein. This is an application only until acceptance has been made via signatures by a Western Skies RV Rental Agent and the Renter, and this form MUST BE ACCOMPANIED BY A VALID DRIVERS' LICENSE AND CREDIT CARD AUTHORIZATION.

Renters' Signature

Date