



## RENTAL POLICIES

### PREP FEE

A one-time Prep Fee is charged, in addition to your nightly rental rate. This \$69 fee is required with every rental. This fee includes full propane tanks, full fresh water tanks, toilet chemical and toilet paper upon your departure. (Note: use only RV toilet paper.) We also provide 110 adapters from 30 amp, a water pressure regulator, a sewer hose and ground connector, a water hose and sanitary gloves. An orientation to using this equipment is given at the time of pick-up (or, in the case of deliveries/pick-ups, when we deliver it to you).

### CLEANING & OTHER POLICIES/FEES

**Cleaning** - We do not charge for cleaning up front, however, we expect the unit to be returned in "re-rentable" condition. This means, the interior should be cleaned and we should receive it back the way you picked it up. Don't worry about the exterior, we will take care of that. Anything aside from "Normal Interior Cleaning" is charged at \$75 per hour and will be deducted from your Security Deposit. Do not use abrasive cleaners like AJAX or Soft Scrub on the interior as it will scratch and damage the inside.

**Attention Fishermen!** DO NOT PUT FISH IN THE FRIDGE OR FREEZER! The smell does not leave and you will be charged for additional cleaning.

**Smoking** - We absolutely do not allow smoking of any kind in our Rental Units. The Unit must be returned odor free from any kind of smoke (including campfire smell) or an additional \$500 Deep Clean Fee will be charged to get rid of the odor.

**Dumping** - The Unit must be returned with the Black and Grey Water Tanks fully drained or a dump fee of \$75 will be deducted from the Security Deposit.

### TRAILER PICK-UPS/RETURNS (DROP-OFFS) IMPORTANT INFORMATION

**Pick-up Times** are **between 1-4 pm** (if we can get you in to pick it up earlier, we will!) and **drop-off is before 11 am on the day of your return.** Note: If you drop-off the unit to Western Skies RV after business hours renter is responsible for anything that happens to it until we have had time to inspect it and check it back in.

**Late Fee** - **If you are late returning the rental, an additional \$250/hr. LATE FEE will be charged.** Please be considerate and conscious of your time. Being late could affect another family's vacation. Our Business is run a lot like a hotel, people checking in and checking out.

**Trailer Deliveries/Pick-ups** - For renters to whom we provide delivery service, the reservation must be paid in full two (2) weeks prior to the trip date. Renter must be present when the trailer is delivered to them at the desired location. Renter will receive an orientation from our delivery driver.

When we return to pick it up at the scheduled time, it must be in re-rentable condition, i.e., clean interior, free of all trash, etc. A late fee or additional cleaning fees may apply if the terms in this document are not met.

## INSURANCE COVERAGE

**Towable Units:** The liability coverage from your auto policy will automatically extend to the trailer from the tow vehicle while it is attached. Proof of insurance is required before departure.

Western Skies RV provides full coverage (Liability, Comprehensive & Collision) when the unit is disconnected from the tow vehicle, with a \$1,000 Deductible. RENTER IS RESPONSIBLE FOR THE \$1,000 DEDUCTIBLE. **Inside damage is NOT covered, nor is damage caused by negligence or damage to the awning.** If you are not comfortable with our deductible, you may obtain a temporary binder of insurance to fully cover the trailer through your automobile insurance company.

**Be aware of your trailer's height** - The trailer is approximately 12 ½' high and 8' wide. No parking garages, ATM and food drive-throughs, etc. Avoid low-hanging branches which can scratch and damage roof-tops and siding, as well as do not take it off-road or on gravel roads as the pebbles pop-up and cause damage to the unit's exterior.

## GENERATOR RENTAL

If you have rented a generator, It is provided to you full of regular, unleaded gasoline, and must be returned filled. If not, a \$25 service fee is charged in addition to the cost of the gasoline.

## INVISIBLE PET POLICY

We at Western Skies RV understand that you may consider your dog as an important part of your family. Therefore, we do allow "Invisible Dogs." However, there are some rules and regulations that you must agree to when it comes to your dogs. The term "Invisible Dog" means that when the unit is returned, we should not see any visible signs that there was a dog inside the unit. The Invisible Dog Fee: \$20 per night, per dog

**Restrictions** - If you intend to be away from the unit you cannot leave your dog unattended! If you have to leave your dog unattended inside the unit, you must crate them. You cannot allow the dog to have free reign. Any item with permanent damage from your dog will be deducted from your Security Deposit. Additional cleaning required from dog hair, stains, spots, etc., will be charged at our cleaning rate of \$75 per hour.

\_\_\_\_ I AM bringing a dog and my initials below acknowledge I have read and understand the terms/conditions of your "invisible dog" policies

\_\_\_\_ I AM NOT bringing a dog and my initials below acknowledge that if any evidence of a pet is found, an additional \$20/night will be deducted from the security deposit and additional damage fees applied if applicable.

## AWNING USE POLICY

**Our Awning Deposit is \$250**, and is refundable if the Awning is returned undamaged.

All of our units are equipped with electric Awnings for those who desire the opportunity to enjoy the shade that an awning can provide from the hot summer.

**Restrictions** - **NEVER leave the Awning unattended!** The Sierras are known for its sudden, high winds and a gust can come and rip the awning off at any time! If you're leaving the trailer unattended for a while, simply bring the Awning back into the closed position. If you notice that the weather is turning and the wind is picking up, bring the Awning back into the closed position.

\_\_\_\_ I WILL BE USING THE AWNING. Your initials here signify that you have read and agree to the conditions of our awning use policy.

\_\_\_\_\_ I WILL NOT BE USING THE AWNING. In initialing this, please be aware that if evidence is found that the awning has been tampered with, a \$100 fee will be deducted from your Security Deposit, or applicable damage fees as well.

**By Signing Below I am acknowledging that I have read and understand Western Skies RV Policies.**

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**Renter's Signature**

**Date**

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**Rental Agent's Signature**

**Date**